

Sale and delivery conditions

The terms below shall apply unless otherwise agreed in writing:

1. Offer validity

The offer is valid for 30 days from the date it is dated, unless otherwise specified. Nokas AS reserves the right to revoke the offer, correct mistakes/inaccuracies/descriptions after an order is completed.

2. Delivery

Nokas AS warrants that any delivery takes place in accordance with the stated delivery time, or as otherwise agreed.

The assignment is considered to be complete when the goods according to the offer or agreement are delivered in full, and inspections on completion have taken place. Unless otherwise specified, training will be conducted at startup unless otherwise stated.

3. Rates

Prices always exclude VAT and applies to the completed and fully operating product/service unless otherwise agreed. In case of price adjustments from our suppliers (+/- 5%), Nokas AS will be forced to adjust prices accordingly. Information regarding such adjustments will be provided to the customer.

4. Terms and Conditions

Our payment terms are 10 days unless otherwise agreed. Part deliveries will be invoiced per delivery.

4.1 Purchases of NOK 100.000 or more

The following terms are valid, unless otherwise specified:

- 40 % upon receipt of written order
- 40 % upon delivery of technical equipment
- 20 % upon delivery

The customer is responsible for any delays in connection to agreed start time for the assignment. If the agreed time cannot be met, the customer is obliged to notify Nokas AS at least two working days prior to the scheduled start. The customer must also ensure that delays and/or obstacles are avoided. If the abovementioned points are not met, the customer may be charged in accordance with applicable tariffs for transportation, attendance, and elapsed time. Contract cancellation after signed order confirmation incurs a cancellation fee of 20 % of the invoice value. Special ordered items will be delivered and invoiced to the customer in full.

5. Sales Guarantee

Nokas AS reserves the property rights to all sold goods until the full purchase price plus any interest and costs are paid. Nokas AS can revoke all goods should payments not be made.

6. Subsequent Interest Rates

Late payments are charged at a default interest rate per commenced month in accordance with legal regulations. Reminder fees will incur.

7. Work Basis

Unless agreed, priced do NOT include the following:

- 7.1. Installation of 220V earthed outlets
- 7.2. Fees applicable to telecom operators (installing telephone lines etc.)
- 7.3. Additional costs as a result of additional or change in requests after agreement has been signed
- 7.4. Additional work or fees as a result of inadequate or incomplete information about the nature of the order
- 7.5. Costs of overtime or other measures requested in order to ensure quicker delivery, after a signed contract has been received
- 7.6. Additional costs as a result of delays or other conditions that are the customer's responsibility
- 7.7. Fire safety and/or core drilling
- 7.8. Lift rental
- 7.9. Costs associated with new cable conduits, i.e. cable bridges

8. Notice of default

The customer is responsible for checking the delivery for potential damage. In case of damage/faults the customer must notify Nokas AS within 8 days of receipt of goods.

9. Warranty

Unless specifically agreed, the warranty period is 12 months from delivery/ acquisition. The warranty covers repairs and replacement of defect parts, including labor. Work is performed in Nokas AS' business hours, Monday to Friday from 08.00 – 16.00. The warranty does not include travel expenses, defects as a result of improper use of the equipment, or water-, smoke-, heat-, or impact damage.

10. Limitation of Liability

Nokas AS is not responsible for force majeure or economic losses resulting from defects in the delivered equipment. Any liability will not exceed the cost of an item. Upon installation CCTV surveillance or access control systems, the customer is obliged to adhere to legal privacy regulations.

11. Confidentiality

Nokas AS is obliged to treating the customer's request/assignment confidentially. Nokas AS will do our utmost to prevent unauthorized persons to gain information about the assignment before and during the work being carried out.